

Security Newsletter 24 Apr 2023

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Microsoft 365 search outage affects Outlook, Teams, and SharePoint



Microsoft is investigating an ongoing issue preventing some customers from using the search functionality across multiple Microsoft 365 services.

The list of affected services includes but is not limited to Outlook on the Web, Exchange Online, SharePoint Online, Microsoft Teams, and Outlook desktop clients. "We're investigating an issue where users may be unable to use the search functionality in multiple Microsoft 365 services," Microsoft tweeted earlier today.

"We're analyzing service telemetry to determine the source of impact and develop a mitigation plan," the company added in a Microsoft 365 admin center incident report. The company has yet to reveal if this is a worldwide issue or only affects customers from a limited number of areas.

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