



Security Newsletter

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Authentication Giant Okta Breached Through Customer Support



Cybersecurity giant Okta, which provides authentication services for private and government clients and handles how hundreds of millions of users are able to securely log into their employer's networks, itself was targeted by an extortion-focused hacking group.

In a statement, Okta said the breach was brief and took place in January. But the method the hackers used to gain access still highlights a weakness in giant companies: the hackers targeted a third-party customer support worker.

"In late January 2022, Okta detected an attempt to compromise the account of a third party customer support engineer working for one of our subprocessors," Okta told Motherboard in a statement. "The matter was investigated and contained by the subprocessor."

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